



Aramex API

-Keys Generation Guide-

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What is the Aramex API?

The **Aramex API** is already integrated into FATbit products to streamline shipping and delivery operations. By configuring your Aramex credentials within the product, you can immediately access features such as creating shipments, generating labels, scheduling pickups, tracking packages in real time, calculating rates, and managing customs documentation.

Different FATbit products may use different Aramex API features depending on their shipping requirements. Key capabilities available through configuration include:

- **Shipment creation:** Generate and manage shipments automatically from within the platform.
- **Label generation:** Produce shipping labels with barcodes ready for carrier use.
- **Rate calculation:** Retrieve real-time shipping rates for multiple destinations and service types.
- **Tracking and notifications:** Access up-to-date package tracking information and send status updates to customers.
- **Pickup scheduling:** Schedule courier pickups directly from the application interface.

Once configured, the Aramex API enables FATbit products to deliver reliable, transparent shipping experiences without additional manual integration.

Is the Aramex API free?

The Aramex API itself is **not a standalone free service**. Access to the API requires an active Aramex business account with valid shipping credentials. API calls are tied to your existing shipping agreement with Aramex, meaning charges depend on:

- Your contracted shipping rates with Aramex
- The type of services you use (e.g., domestic vs. international shipping, express vs. economy)
- Any add-on features (like insurance or customs services)

There is **no separate fee** just to use the API; instead, you pay for the shipments and services you book through it, according to your Aramex account terms. A sandbox environment may be available free of charge for testing, but live shipments incur normal shipping fees.

For details on your account's shipping rates or API credentials, contact [Aramex](#) or your FATbit support representative.

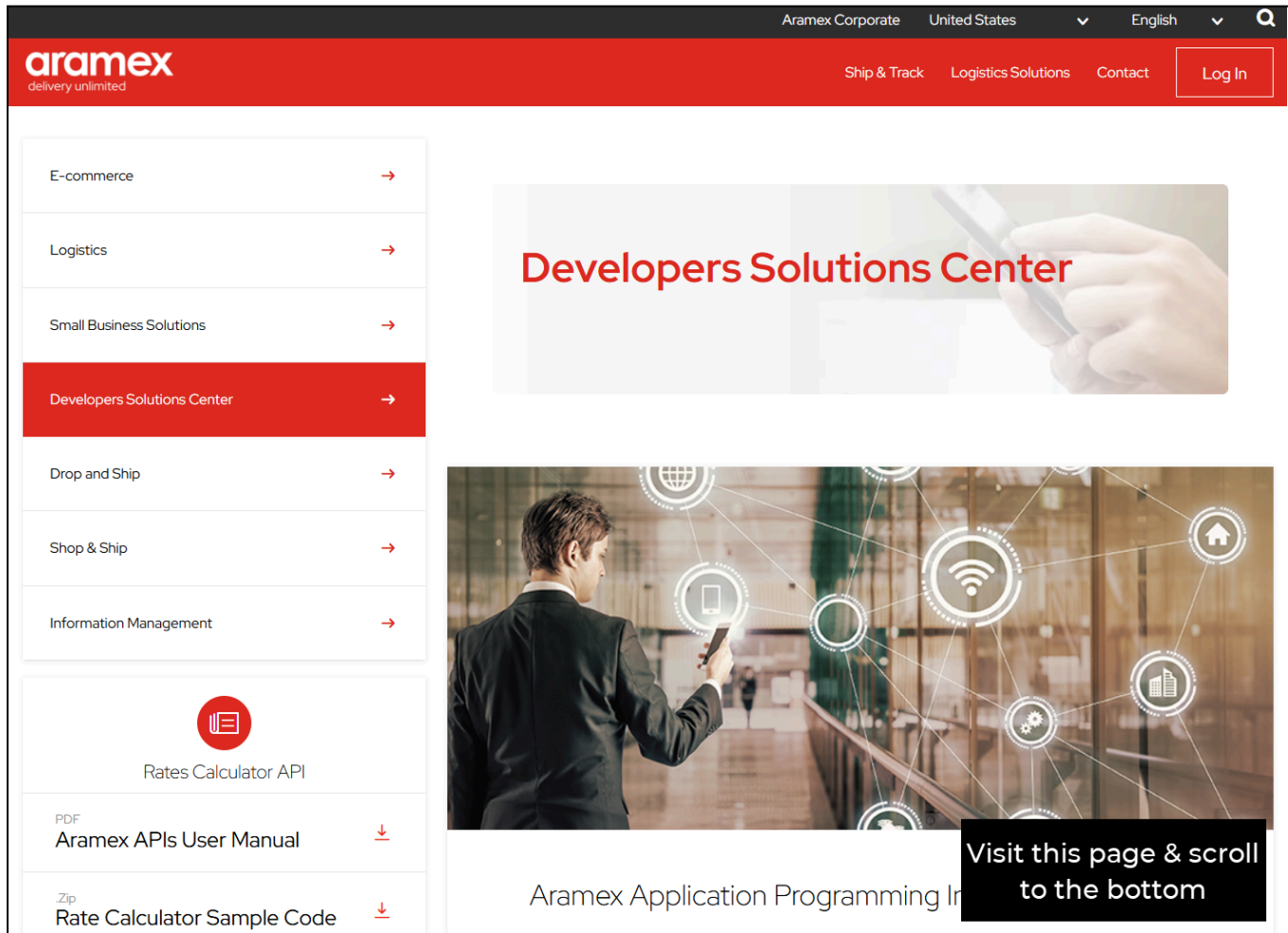
DISCLAIMER: Colors, design, and labels in screenshots may differ, and some steps may change as platforms update. The overall process remains the same—follow the prompts accordingly.

Generate the Aramex API keys

Follow the steps below to generate Amarex API keys, which you can use to configure the Amarex API on your FATbit product.

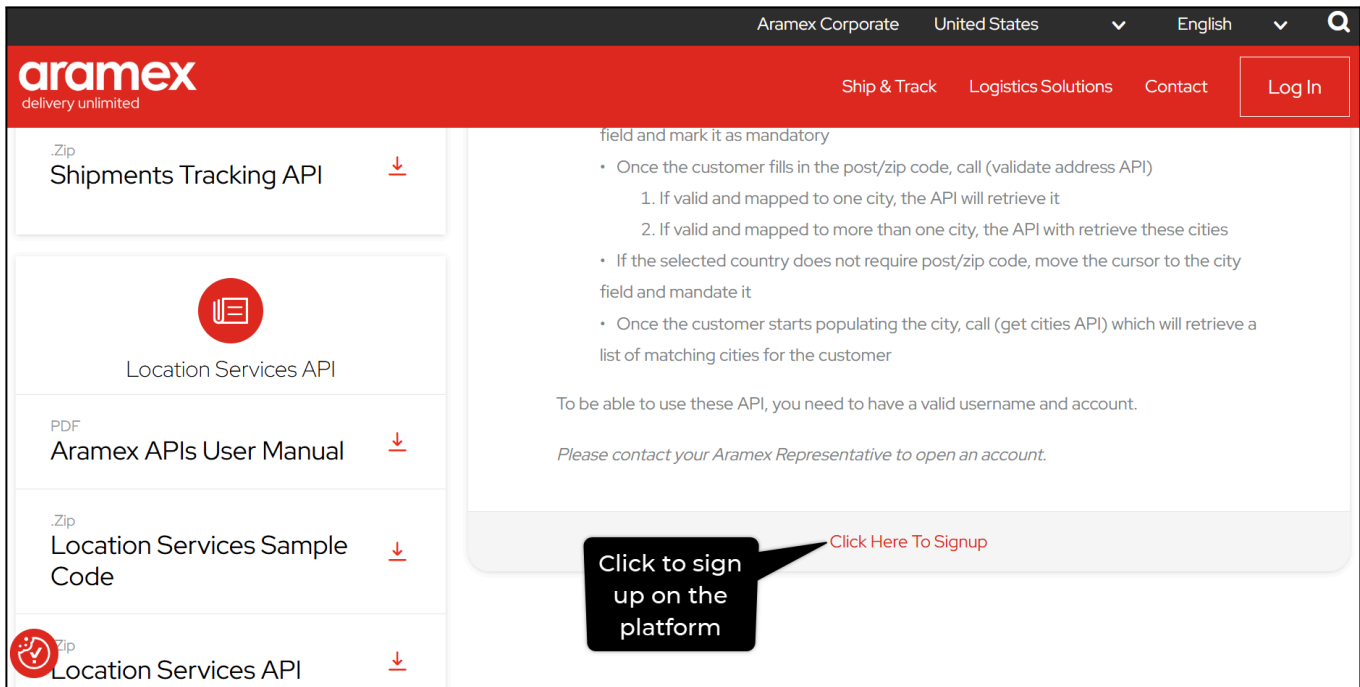
Step 1: Create an Aramex Business Account

Go to the [Aramex Developer Solutions Center](#).



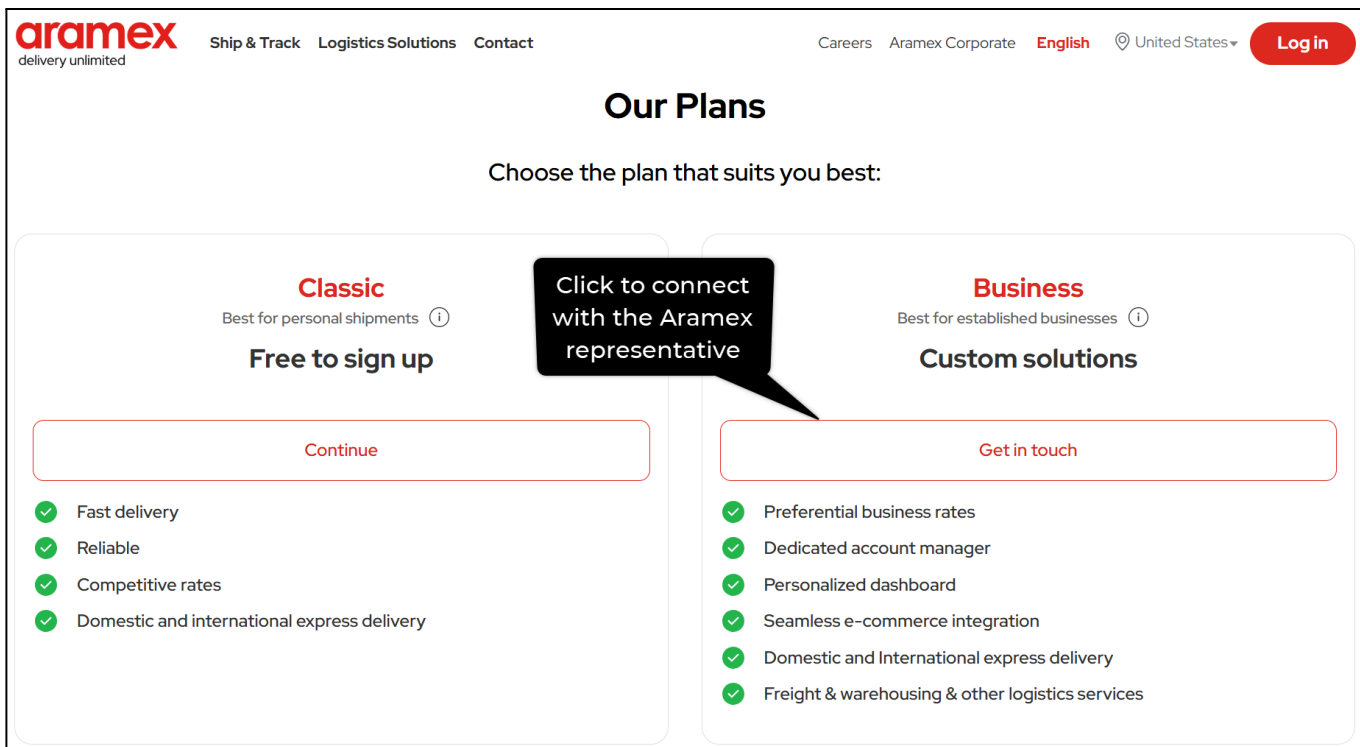
Scroll down to the end of the page.

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Click the **Click here to Signup** link.

This will direct you to the **Our plans** page.



Because this is a business profile, click **Get in touch** to contact an Aramex representative to open a business account and request API access.

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This will direct you to the **Talk to us** form.

Talk to us

Reach-out to us to discuss your business needs

Fill in your information

First Name *

Last Name *

Contact Number *

Email *

Company Name *

Job Title *

City *

Requirement details *

I agree to the [Terms of use](#) and I accept the [Privacy policy](#)

I consent to Aramex processing my data to send marketing material, as per the [Privacy policy](#)

I'm not a robot

reCAPTCHA
Privacy - Terms

Get In Touch

Then, click this.

Fill in all your information by providing necessary business details as requested—this initiates the process of granting you access.

Then, complete the Google reCAPTCHA verification and click **Get in touch**.

It takes you to the next page where you need to enter your business details, follow the prompts, and complete the form.

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Refer to [this Aramex help page](#) for detailed guidance.

Step 2: Aramex analyzes your request

The form is sent to Aramex's system and a confirmation message appears on your screen after submission.

Step 3: Aramex internal review

An Aramex representative (sales or integration team) reviews your submitted business profile.

They evaluate your business for shipping and developer services, including suitable API access and solutions.

Step 4: Aramex representative reaches out to you

The representative contacts you—usually by email or phone—using the details you provided.

They may request additional information or documents, clarify your requirements, and explain next steps about API access, pricing, and setup.

Step 5: Account is approved

Once everything has been sorted with the team, your account is approved.

After approval, you receive credentials for Aramex API access.

Step 6: Enter the keys into your FATbit product

Enter these credentials in your FATbit platform to enable Aramex API features such as shipping, rate calculation, and tracking.

Points to note

- Aramex handles API credentials differently from other platforms.
- The API credentials are not stored or visible anywhere in the Aramex shipping dashboard, which is designed only for shipment management and billing.

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- Even after Aramex issues your credentials, the dashboard will not display them.
- Lost credentials cannot be retrieved or downloaded from the dashboard.
- To recover credentials, locate the original email or letter from Aramex, or **contact Aramex support** or your account manager to have them reissued or reset.
- Keep your credentials secure to avoid delays in future integrations.

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